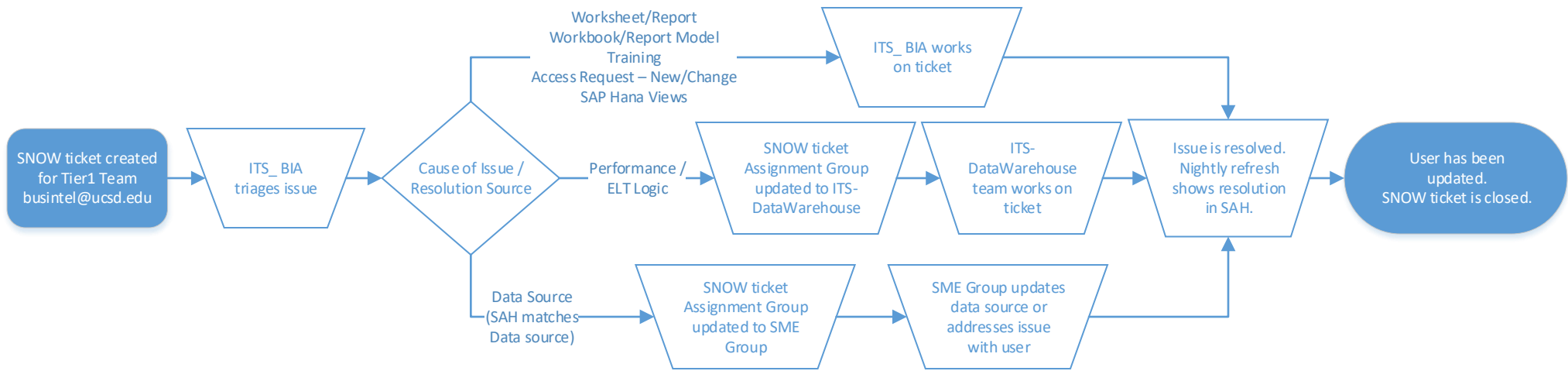


SAH Issue resolution



Examples:

Worksheet/Report = Total doesn't add correctly. Field header name is spelled incorrectly.

Workbook/Report Model = Too many records returned. Not enough records returned.

SAP Hana View = Yes/No Value is incorrect. Data value is missing but seen in data source.

Performance = System is running slower than usual.

SAH ETL Logic = SAH does not match data source.

Data Source (SAH matches data source) = Course name is incorrect. Capitalization is incorrect.

***Data Source issues will only be corrected in the data source.**