

## Overall Satisfaction Mean Scores by Department, Student Satisfaction Survey 2017

	Customer - Student				
	2015	2016	2017		
Student Success Coaching Program			4.5		
Chancellor's Associate Scholars		4.4	4.4		→
Black Resource Center		4.3	4.4		↑
Raza Resource Centro		4.4	4.4		→
Women's Center		4.3	4.4		↑
Custodial Services		4.3	4.3		→
Undocumented Student Services		4.2	4.3		↑
Cross Cultural Center		4.2	4.3		↑
Student Veteran's Resource Center		4.3	4.2		↓
LGBT Resource Office		4.3	4.2		↓
Housing Maintenance & Custodial	3.4	4.1	4.1		→
Art Power		4.1	4.1		→
AS Graphic Studio		4.1	4.1		→
AS SPACES		3.9	4.1		↑
Sports Facilities		4.1	4.1		→
Recreation	4.0	4.1	4.1		→
Landscaping Services		3.7	4.0		↑
Student Legal Services		3.9	4.0		↑
OASIS		4.1	4.0		↓
Student Legal Services		3.9	4.0		↑
Study Abroad		4.0	4.0		→
Library		4.0	4.0		→
Student Computer Lab Equipment and Services			3.9		
TritonEd Course Podcasting			3.9		
Central Cashier	3.9	4.0	3.9		↓
Mail Services	3.9	3.9	3.9		→
Campus Bookstore	3.9	3.9	3.9	*	→
Imprints	3.9	3.9	3.9		→
Sunshine Market		3.9	3.9		→
Building Main & Repair Svcs		4.0	3.9		↓
Police/Public Safety	3.6	3.8	3.9		↑
Registrar's Office	3.8	3.8	3.9		↑
SATS-TritonLink	3.8	3.8	3.9	*	↑
Center for Student Involvement		3.8	3.9		↑
University Center		3.9	3.9		→
Academic Enrichment Program		3.8	3.9		↑
Summer Session	3.8	3.9	3.9		→
International Students & Programs Office			3.9		
TritonEd Course Webpages			3.8		
Student Business Services	3.8	3.9	3.8		↓
CAL-SOAP		3.6	3.8		↑
Financial Aid Office		3.9	3.8		↓
Graduate Student Asso		3.9	3.8	*	↓
Guardian Newspaper		3.6	3.8		↑
TritonEd Virtual Labs			3.7		
University Events Office		3.8	3.7		↓
Intercollegiate Athletics		3.7	3.7		→
Student Career Center	3.8	3.8	3.7		↓
Shuttle Services	3.7	3.7	3.6	*	↓
Residential Internet - wired & wireless internet in residential complexes (on-campus residents only)			3.5		
Campus Wireless Internet in classrooms, labs and common areas			3.4		
Commute Solutions	3.6	3.4	3.4		→
AS Student Government		3.3	3.4		↑
Dining Services	3.0	3.2	3.3	*	↑
Parking	2.2	1.9	2.1	*	↑
Ofc of Adm & Rel w Schools		3.8			

\* represents a statistically significant change