Preventing the Spread of Illness

- All food employees must practice diligent handwashing and good personal hygiene (see below for handwashing procedures).
- Use utensils or gloves to eliminate bare hand contact with ready-to-eat food.
- Thoroughly and continuously disinfect the facility and food areas using the guidelines at the reverse of this document.

Handwashing

- Food employees shall thoroughly wash their hands and arms with soap and warm water for at least 10 to 15 seconds; thoroughly rinse with clean running water and properly dry their hands and arms.
- Ensure handwashing signs are posted in the appropriate locations.

Employees shall wash their hands in all of the following instances:

- Immediately before engaging in food preparations, including working with non-prepackaged food, clean equipment and utensils, and unwrapped single-use food containers and utensils.
- After touching bare human body parts other than clean hands and clean, exposed portions of arms.
- After using the toilet room.
- After caring for, or handling any animal allowed in a food facility.
- After coughing, sneezing, using a handkerchief or disposable tissue, using tobacco, eating or drinking.
- After handling soiled equipment or utensils.
- Before putting on disposable gloves to start working with food.
- During food preparation, as often as necessary to remove dirt and contamination; and when changing tasks to prevent cross-contamination.
- When switching between working with raw food and working with ready-to-eat food.
- Before dispensing or serving food, or handling clean tableware and serving utensils in the food service area.
- After engaging in other activities that contaminate hands.

Employee Health Guidelines

All food employees must be knowledgeable of the relationship between personal health, hygiene and food safety. Information on this topic can be found in the California Retail Food Code, Chapter 3 Article 3 – Employee Health.

The Employees are Responsible for Notifying the Person in Charge

- Notify the Person in Charge if you have been diagnosed with a Hepatitis A infection. Be advised that employees are also required to report the following: Salmonella, Shigella, Enterohemorrhagic or shiga toxin-producing E. coli, Norovirus, and Entamoeba histolytica.
- Remember, you should not work with food or utensils if you are sick with acute gastrointestinal illnesses. Acute gastrointestinal illness is diarrhea, either alone or with vomiting, fever or abdominal cramps.

The Person in Charge is Responsible for Meeting the Following Requirements

- REPORT to the County of San Diego - Department of Environmental Health (DEH) when a food employee is diagnosed with Hepatitis A. Call (858) 505-6814. Remember that the following illnesses must also be reported: Salmonella, Shigella, Enterohemorrhagic or shiga toxin-producing E. coli, Norovirus, and Entamoeba histolytica.
- REPORT to the DEH if two or more people are sick with acute gastrointestinal illness; call (858) 505-6814. Acute gastrointestinal illness is diarrhea, either alone or with vomiting, fever or abdominal cramps.
- EXCLUDE a food employee from the food facility if diagnosed with Salmonella, Hepatitis A, Norovirus, Shigella, Enterohemorrhagic or shiga toxin producing E. coli, or Entamoeba histolytica. Only the County of San Diego DEH or the Health and Human Services Agency can clear an excluded employee to return to work.
- RESTRICT a food employee from working with exposed food, clean equipment, clean linens, clean utensils and unwrapped single-service articles if food employee is suffering from symptoms of acute gastrointestinal illness or experiencing persistent coughing, sneezing or nasal discharges. Restrictions can be removed by the Person in Charge when the food employee states they no longer have symptoms of illness.
August 21, 2017

TO: Fire and Emergency Medical Services Agencies
    Food Handlers
    Healthcare Personnel
    Homeless Providers
    Law Enforcement Agencies
    Local Businesses
    Substance Use Treatment Providers

FROM: Wilma J. Wooten, M.D., M.P.H.,
      Public Health Officer & Director,
      Public Health Services

ONGOING HEPATITIS A OUTBREAK IN SAN DIEGO COUNTY

Public Health Services Division, in the County of San Diego Health and Human Services Agency, continues to investigate a large, ongoing outbreak of Hepatitis A. This disease is a highly contagious liver infection that is spread when a person ingests food or water that has been contaminated by the feces of an infected person (i.e., touching objects or eating food that someone with Hepatitis A handled). As of August 21, 2017, 352 cases have been reported since late November 2016, with most cases occurring since March 2017. This is significantly higher than the one or two cases per month typically reported.

The majority of persons impacted in this outbreak have been homeless and/or persons using illicit drugs. Hepatitis A is usually transmitted when an infected person has not washed her/his hands after using the bathroom or before preparing and eating food.

Hepatitis A vaccination is the best way to prevent the disease. Public Health Services is working to increase access to the vaccine for homeless persons and illicit drug users through large vaccination clinics and small outreach teams. Most employees have a low risk of contracting Hepatitis A if they comply with hand-washing and other hygiene requirements associated with their jobs. The following categories of people are routinely recommended to get the Hepatitis A vaccine by the Centers for Disease Control and Prevention Advisory Committee on Immunization Practices:
    o Users of injection and non-injection illegal drugs;
    o People with chronic liver conditions, such as cirrhosis, Hepatitis C, & Hepatitis B;
    o Men who have sex with men;
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- Travelers to countries with high or medium rates of HAV;
- Persons with clotting factor disorders; and
- Any person who wishes to be immune to Hepatitis A.

As Public Health Officer, I am recommending that the following categories of people in San Diego County get the vaccine because of this outbreak:
- Homeless and housing unstable individuals;
- Individuals with ongoing, close contact with homeless and illicit drug using individuals, including health care, public safety and sanitation workers, and those who work in homeless shelters and service agencies; and
- Food handlers.

As local agencies and businesses, you can do a lot to prevent the spread of Hepatitis A. Such strategies include the following:
- Remind employees of the importance of hand-washing with soap and warm water after using the bathroom, and before preparing, serving, or eating food.
- Maintain routine and consistent cleaning of bathrooms for employees and the public, using a chlorine-based disinfectant (bleach) with a ratio of 1 and 2/3 cup of bleach to one gallon of water. Due to the high bleach concentration of this mix, rinse surfaces with water after 1 minute of contact time and wear gloves while cleaning.
- For employees in physical contact with others, especially those at risk for Hepatitis A, wear disposable gloves and wash hands after each encounter.
- Coordinate with your occupational health provider to determine if the Hepatitis A vaccine should be offered to employees.

Everyone can play a role in addressing this significant public health threat. Thank you for your help to contain the spread of this Hepatitis A outbreak. Attached are several documents to share with employees and others. These include a Hepatitis A flyer and a Frequently Asked Questions document.

For additional information, please go to the County of San Diego Hepatitis A webpage where you will find Hep A Fact Sheets in five different languages: English, Spanish, Chinese, Arabic, and Vietnamese. Also, here you will find the most recent Hepatitis A case counts, Hepatitis A press releases, Hep A FAQs, Hepatitis A Infection Prevention & Control handout (Spanish), and other resources. If you are interested in having someone from the county give an educational presentation on Hepatitis A to your staff and/or other organizations or ordering Hepatitis A “Hygiene Kits,” please let us know. If you have any questions, please contact the Epidemiology Program at 619-692-8499 or send an email to Epi.HHSA@sdcounty.ca.gov.

Sincerely,

Wilma J. Wooten, M.D.
WILMA J. WOOTEN, M.D., M.P.H.
Public Health Officer
Director, Public Health Officer