How to Check for WalkMe Installation

When the WalkMe technology layer is added to a system, the browser extension delivers its functionality to end users.

To learn about WalkMe review: https://blink.ucsd.edu/technology/training/walkme/index.html

For this reason, the IT department remotely installed the extension to all UC San Diego computers. To check if WalkMe is installed:

1. Copy the following URL to the browser:
   https://me-download.walkme.com/downloadPage.html?guid=60cbe540979411e9a7706103684c0a7b&customer=UCSD&profile=default
   a. Please note WalkMe browser extension is **not available** for Edge web browser.

2. If WalkMe is installed, the following page will display.

   ![WalkMe Extension](image)

3. If WalkMe is not installed, please follow the instructions on the webpage to install the WalkMe extension.

4. Follow these steps if any questions or concerns:
   a. Click on the following link: http://support.walkme.com/
   b. Scroll down to the bottom of the page and in the lower right corner look for the blue circle with the white question mark:

   ![WalkMe Support](image)

If you have questions, please contact the Conflict of Interest Office at info-coi@ucsd.edu or (858) 534-6465.