The UC Learning Center: Disabling Pop-Up Blockers

In order to launch online courses within the UC Learning Center all pop-up blockers must be turned off. This guide will walk you through disabling pop-up blockers in four common browsers and toolbars:

Internet Explorer (IE)

Mozilla Firefox (PC)

Mozilla Firefox (Mac)

Safari

Chrome (PC and Mac)

Yahoo, Google, MSN Toolbars

Which version are you using?

In order to disable pop-up blockers you may need to know which version of your preferred web browser is currently running on your computer. This guide only includes browsers that currently support the UC Learning Center.

Open your Internet Explorer Browser. Click the **Help** tab and then click **About Internet Explorer**. This will tell you which version of Internet Explorer you are currently running. Note: In newer versions of Internet Explorer you may find **About Internet Explorer** under **Tools** instead**.**

Open your Mozilla Firefox browser. Click the **Help** tab and then click **About Firefox**. This will tell you which version of Mozilla Firefox you are currently running.

Open your Safari browser. Click the **Safari** tab and select **About Safari**. This will tell you which version of Safari you are currently running.

Open your Chrome browser. Click the menu icon: ☰   Go to About Google Chrome. This will tell you which version of Chrome you are currently using.
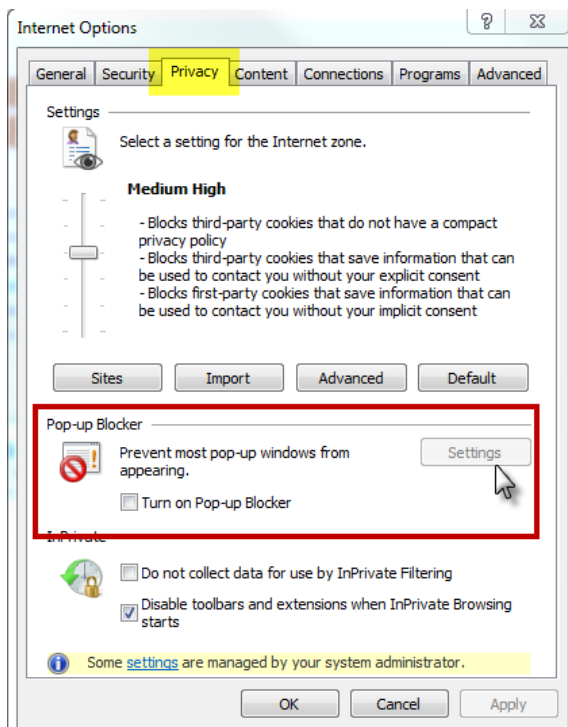
* Knowing which version you are using is also helpful to our support staff when troubleshooting issues within the UC Learning Center.

How to disable Internet Explorer pop-up blocker (works for IE 7 through IE 11)
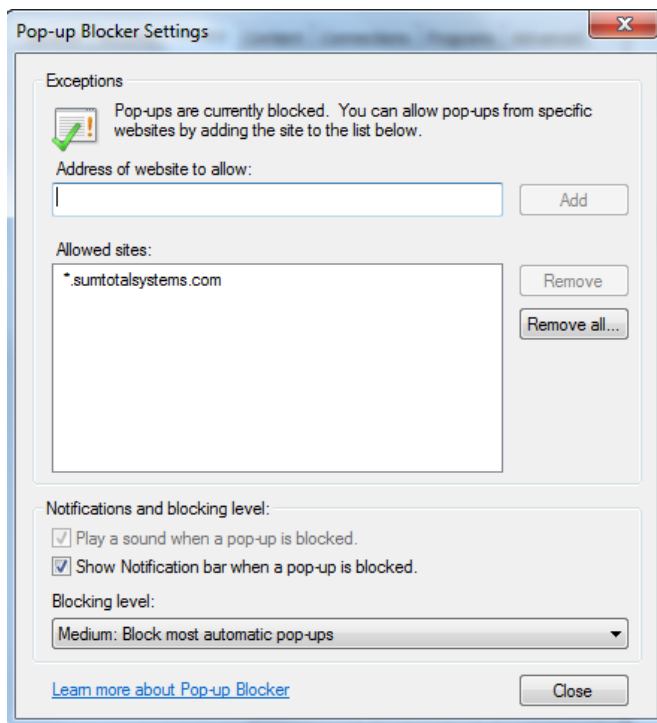
1. From the **Tools** menu, select **Internet Options**.
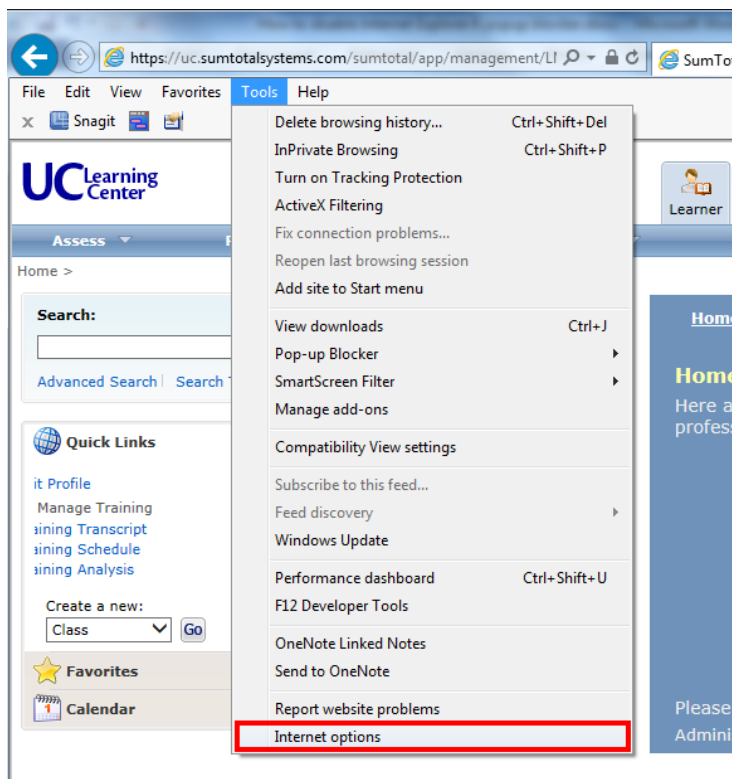
2. From the **Privacy** tab, uncheck **Turn on Pop-up Blocker** and click **"OK".**

3. Alternatively you may wish to set your browser to only allow pop-ups from the UC Learning Center. Next to the Pop-Blocker go to **Settings**.
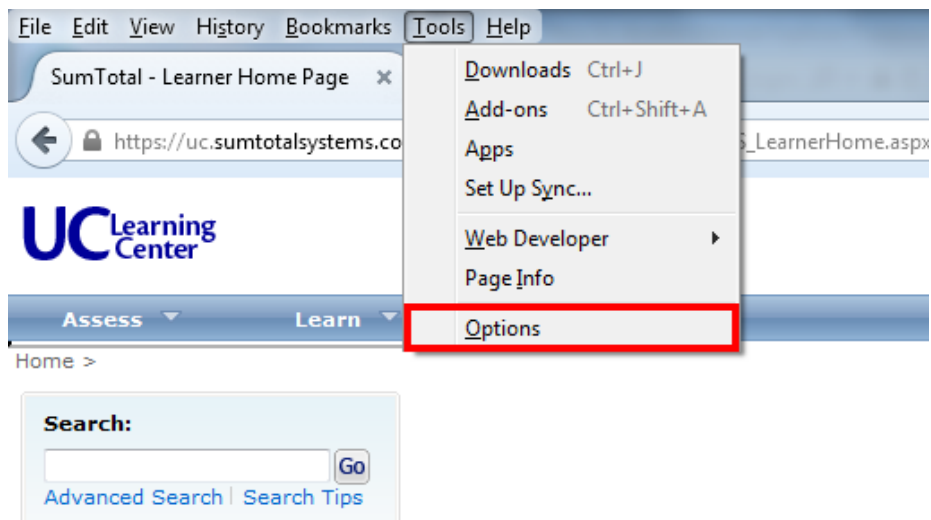

4. Type in the URL of the site you wish to allow pop-ups from and click **Add**.
By adding the UC Learning Center (sumtotalsystems.com) to the list of allowed websites, your browser will allow any pop-ups from the UC Learning Center while it continues to block pop-ups from other sites.

If you do not have your Menu bar visible, look for the gear icon on the upper right corner of your browser.
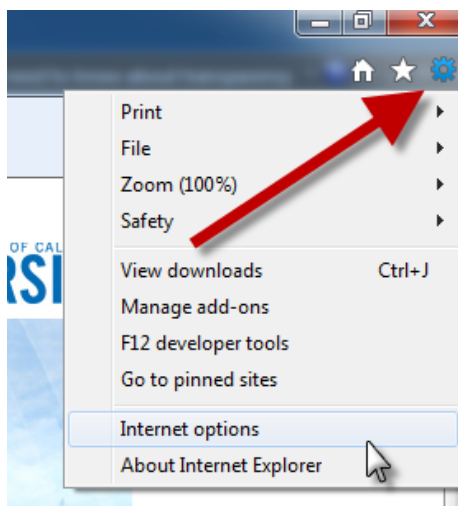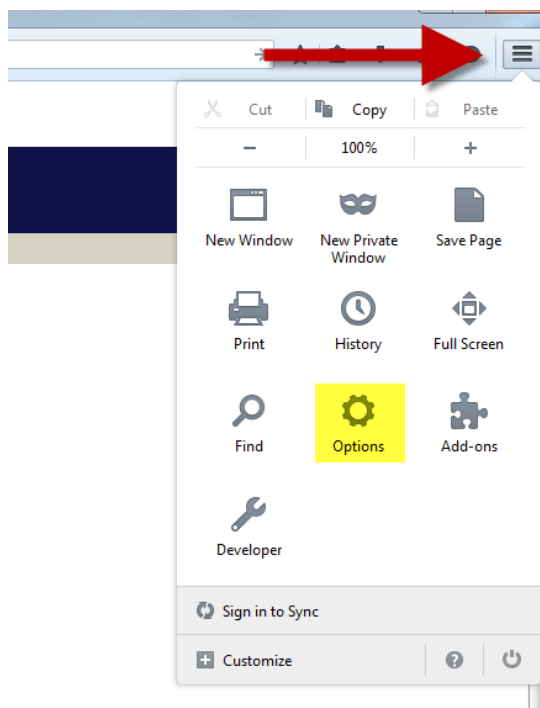
How to disable the Firefox pop-up blocker (PC)

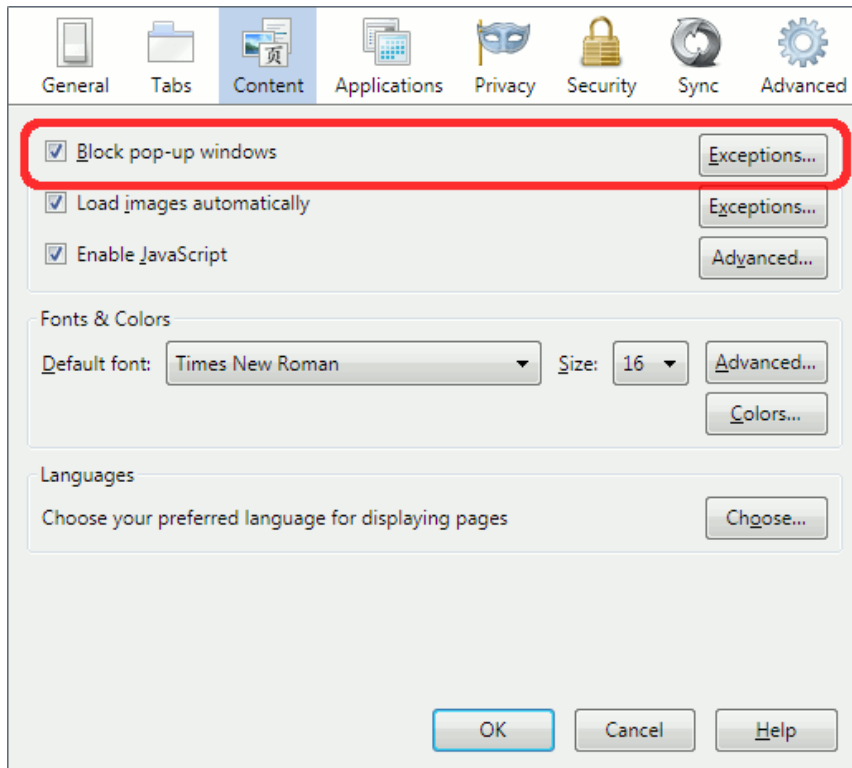1. From the **Tools** menu, select **Options**.

If you do not have your Menu bar visible, look for the **icon** with the three bars on the upper Right hand corner.
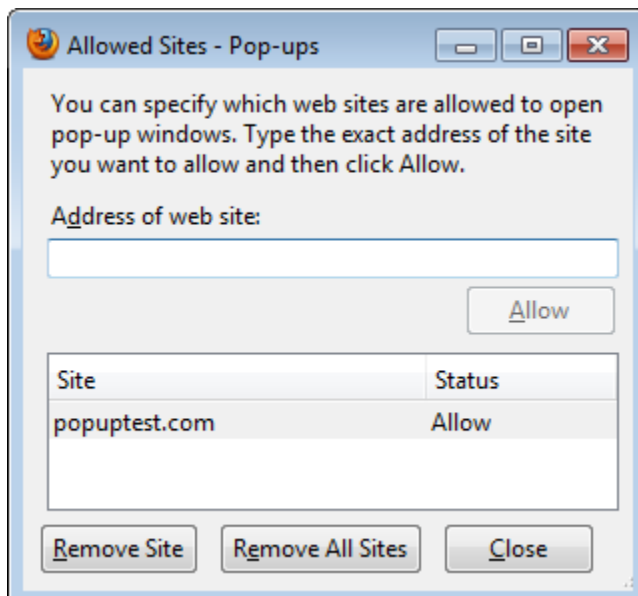

Click this **icon** and select **Options**

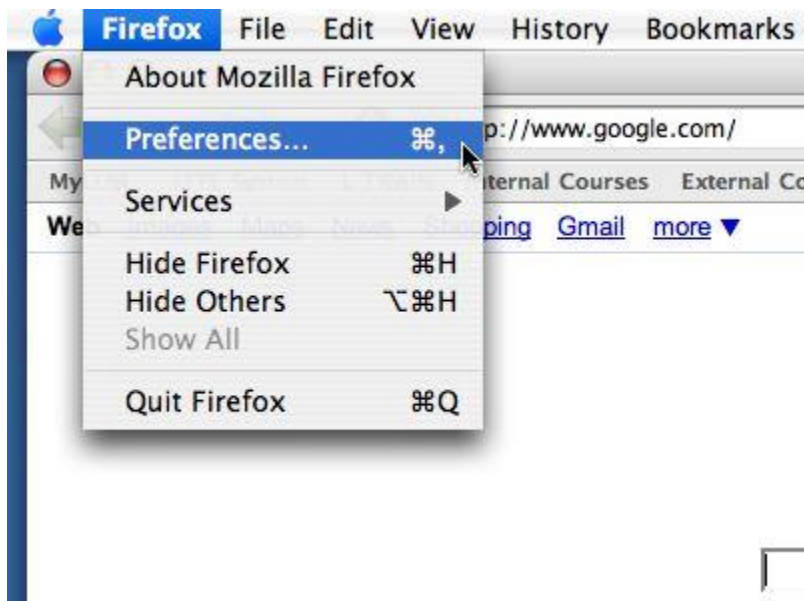2. From the **Content** tab, uncheck **Block Popup Windows** and click "OK".

3. If you wish to only allow pop-ups from UC Learning Center, not from every site, click **Exceptions**.

5. Type in the URL of the site you wish to allow pop-ups from and click **Allow.**
   By adding the UC Learning Center (sumtotalsystems.com) to the list of allowed websites, your browser will allow any pop-ups from the UC Learning Center while it continues to block pop-ups from other sites.

How to disable the Firefox pop-up blocker (Mac OSX)

1. From the **Firefox** tab, select **Preferences**.

2. From the **Preferences** window, choose the **Content** button and then uncheck **Block Pop-up Windows**.
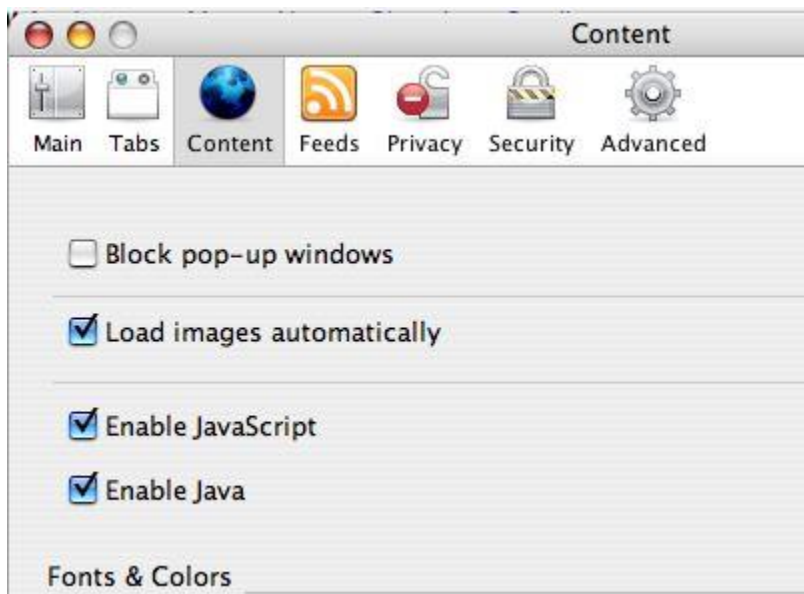
How to disable the Safari pop-up blocker

1. From the Safari menu, click on the **Safari**.

2. In the drop-down menu, uncheck **Block Pop-Up Windows**.

For more recent Safari Browsers

1. From the Safari menu, click on the **Safari**.

2. In the drop-down menu, click **Preferences**.

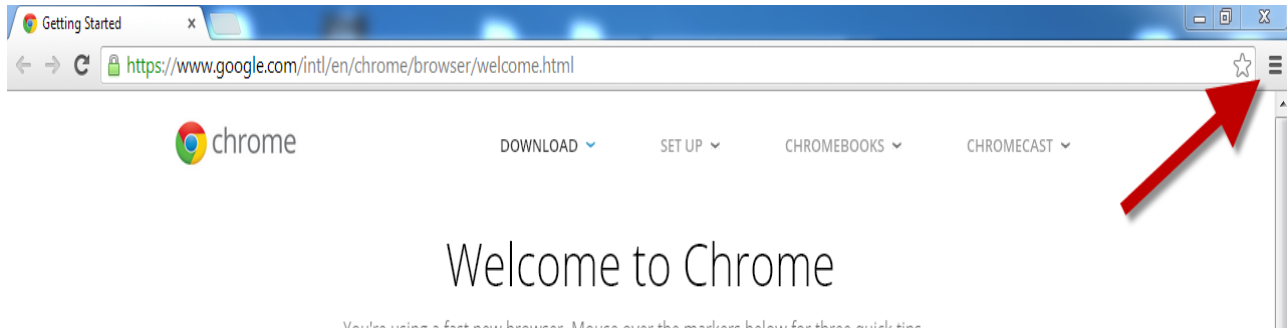3. Go to the **Security Tab**

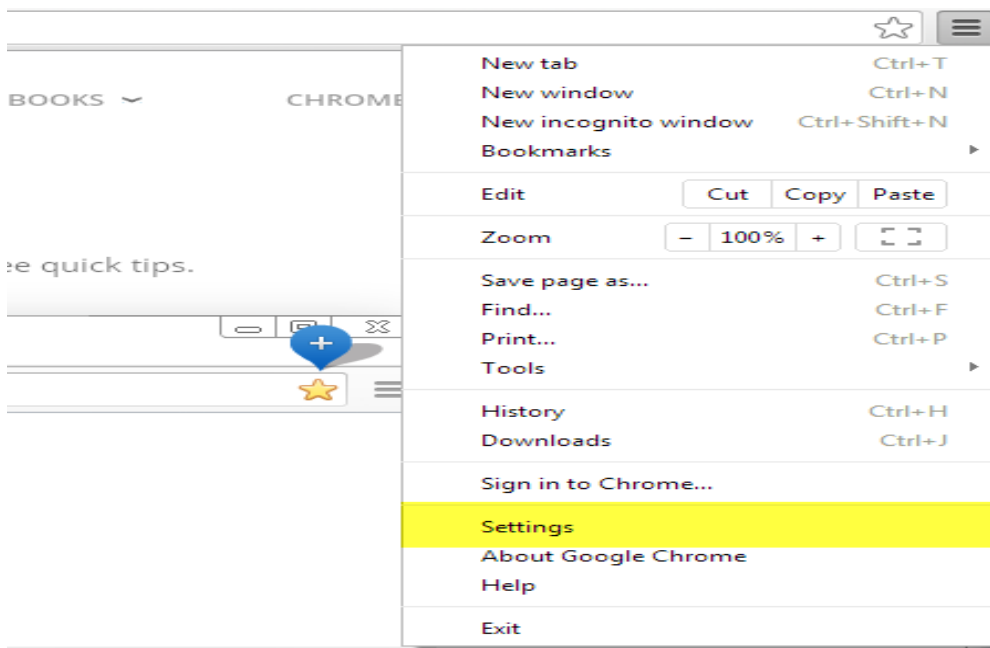

4. Uncheck **Block pop-up windows**

Google Chrome (PC and Mac)

Disabling Pop-up Blockers in Chrome is the same whether you are using a PC or Mac computer. *Please Note: UC Learning Center Staff generally prefer those using a PC use Firefox or Internet Explorer.*
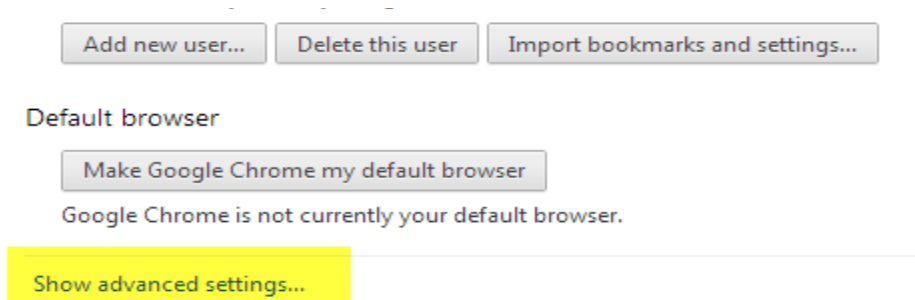
1. **Click** the Chrome Menu icon

2. Go to **Settings**

3. **Click** "Show Advanced Settings" at the bottom of the page

4. This will expand the page even more, find **Privacy** and click **Content Settings**

Default browser

Make Google Chrome my default browser

Google Chrome is not currently your default browser

Privacy

Content settings...   rowsing data...

Google Chrome may use web services to improve your browsing experience. You may optionally disab services. Learn more

☑ Use a web service to help resolve navigation errors

☑ Use a prediction service to help complete searches and URLs typed in the address bar

☑ Predict network actions to improve page load performance

☑ Enable phishing and malware protection

☐ Use a web service to help resolve spelling errors

☐ Automatically send usage statistics and crash reports to Google

☐ Send a 'Do Not Track' request with your browsing traffic

Passwords and forms

☑ Enable Autofill to fill out web forms in a single click. Manage Autofill settings

☑ Offer to save passwords I enter on the web. Manage saved passwords

5. Scroll until you find Pop-Ups, **Select** "Allow all sites to show pop-ups" then click **Done.**

Plug-ins

◉ Run automatically (recommended)

○ Click to play

○ Block all

Manage exceptions...

Disable individual plug-ins...

Pop-ups

◉ Allow all sites to show pop-ups

○ Do not allow any site to show pop-ups (recommended)
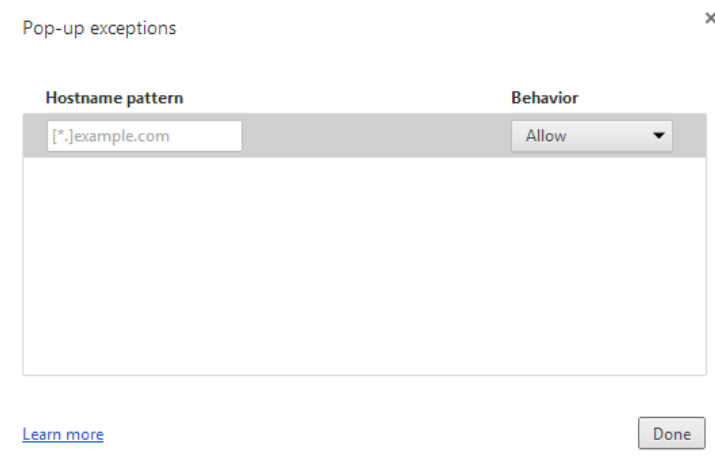
Manage exceptions...

Location

○ Allow all sites to track my physical location

◉ Ask me when a site tries to track my physical location (recommended)

○ Do not allow any site to track my physical location

Manage exceptions...

Done

6. If you do not want to allow all sites to have pop-ups go to **Manage Exceptions**
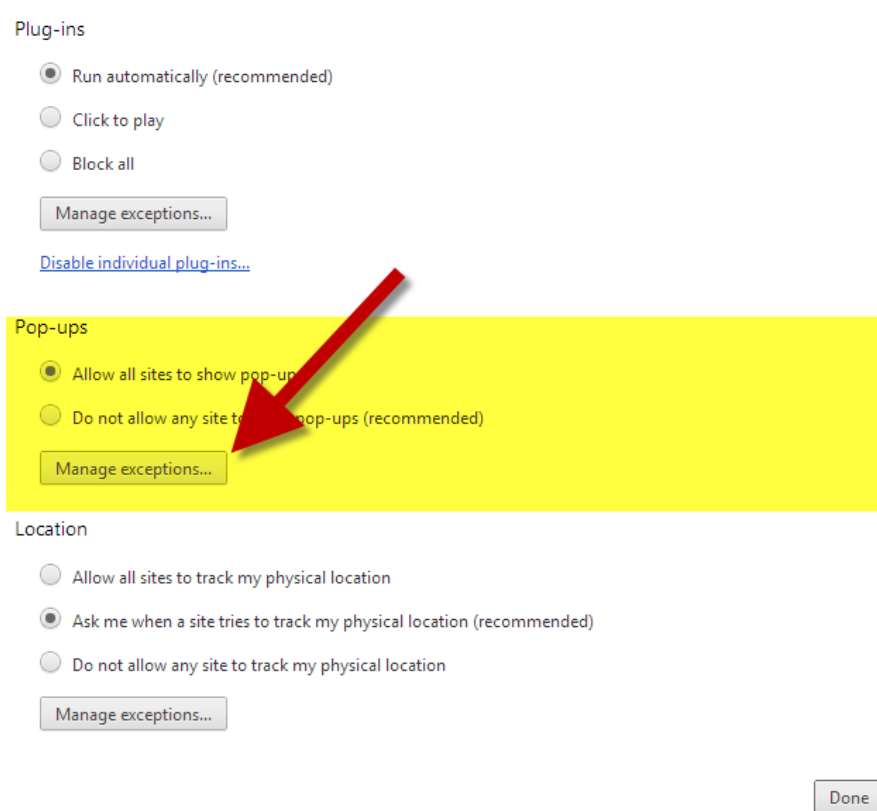
7. **Add** the URL of the sites you wish to allow pop-ups from. Then click **Done.**
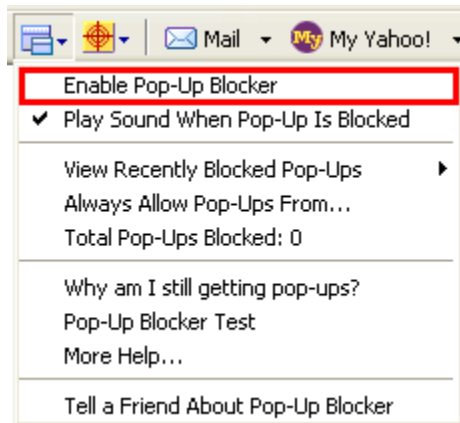

By adding the UC Learning Center (sumtotalsystems.com) to the list of allowed websites, your browser will allow any pop-ups from the UC Learning Center while it continues to block pop-ups from other sites.

How to disable the Yahoo toolbar pop-up blocker

1. Locate the **Popup blocker icon** and click the down arrow.

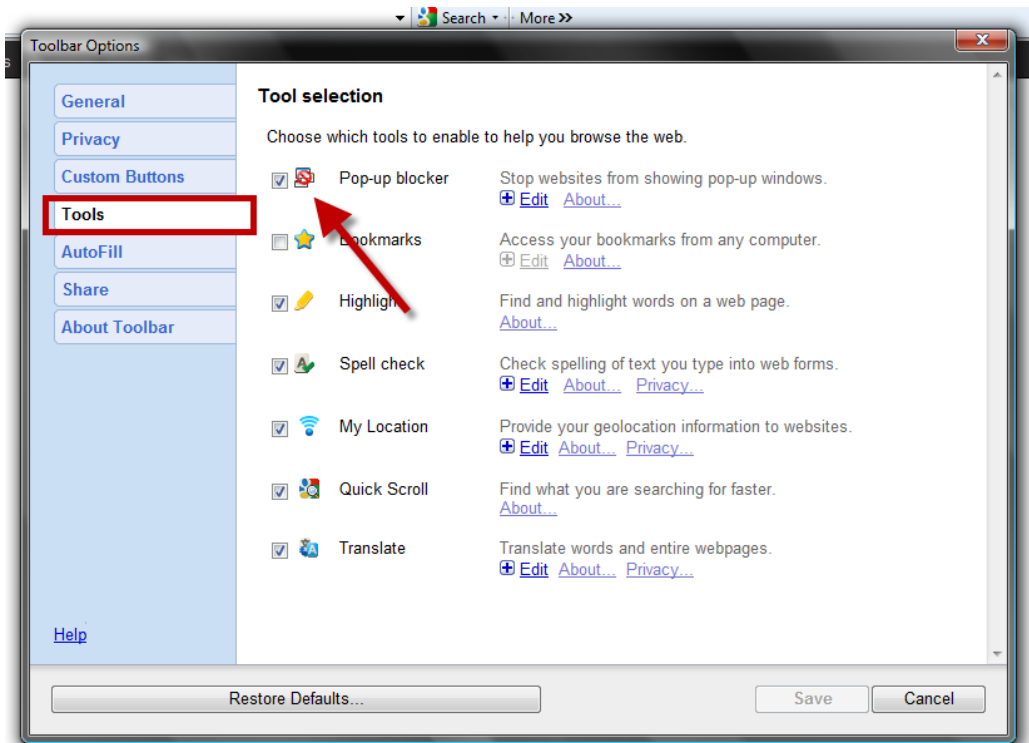2. Make sure **Enable Pop-Up Blocker** is not checked.

How to disable the Google toolbar pop-up blocker

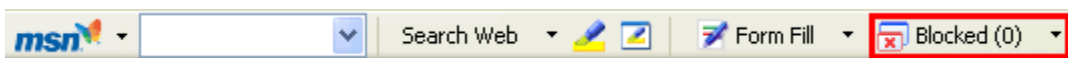1. Click on the **Wrench icon** on the toolbar and select **Options.**

2. Go to **Tools** and uncheck **Popup Blocker**, and then click **Save**.

How to disable the MSN toolbar pop-up blocker

1. Locate the **Popup blocker icon** and click the down arrow.

2. Check **Allow Pop-ups**.