

STAFF EDUCATION & DEVELOPMENT NEWSLETTER

"our learning strategies, your professional success"

March/April 2018

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FEATURED LEARNING & DEVELOPMENT (L&D) SOLUTIONS

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THE 70:20:10 LEARNING STRATEGY

LAUNCH OF THE [MY UC CAREER PORTAL](#)

We are pleased to announce the launch of [My UC Career](#) portal in mid-March. This is a new online, self-directed development portal available to all UC employees seeking to advance their career. There will be six self-paced modules, on the topics of Begin Career Discovery, Job Search, Resume, Tell Your Story, Network and Research, and Pre- and Post-Interview.

Look for a Campus Notice announcing its debut!

DEVELOP YOUR LEADERSHIP SKILLS

[UC PEOPLE MANAGEMENT SERIES AND CERTIFICATE](#)

New for 2018 is the addition of the UC Managing Implicit Bias Series, made up of six self-paced eCourses, between 15-20 minutes each. The Series is designed to increase awareness of implicit bias, reduce its impact at the University, and further reinforce the University's commitment to diversity, equity, and inclusion.

If you are a designated people manager, completing the 2018 UC People Management Series and Certificate will make you eligible to attend the [UC People Management Conference](#) held later this year. If you completed the UCPM Series and Certificate under the previous requirements, you will need to complete the Managing Implicit Bias series to be eligible to attend the conference.

For more information, visit blink.ucsd.edu/go/ucpm.

SKILLSOFT - YOUR FREE E-LEARNING TOOL

DIVERSE BACKGROUNDS AND VIEWPOINTS

As UC San Diego is developing a [Strategic Plan for Inclusive Excellence](#), this is a good time to acknowledge our diverse backgrounds and viewpoints, and move towards a better understanding of how diversity benefits all of us and everything we do.

For March and April, [UC San Diego's Skillssoft eLearning tool](#) is featuring content that will help you increase your awareness of and appreciation for diverse backgrounds and viewpoints in the workplace.

You can access the resources on Skillssoft anytime, from any device, and they're free to all UC San Diego staff!

Diversity



Innovation



Growth

A NOTE FROM OUR DIRECTOR

January was a busy month in providing services to staff in Learning & Development, Organization Development, & Learning Technologies to meet organizational needs:

- ◇ We're providing e-learning instructional design services for a campus project & a community-oriented program. I'm impressed with the Learning Technologies team: Raul Navarro Rodriguez & Kepa Francisco, led by Karen Munroe! - they've achieved a 4.6/5 customer service score to date!
- ◇ We're fully staffed & onboarding two Principal Consultants who provide Learning & Organization Development services. Please welcome Linda Thai Schlossman & Justin Long who have hit the ground running by delivering some instructor-led courses & team buildings. We are so happy they've joined our team!
- ◇ We're launching the [UC People Management Certificate](#), [Managing Unconscious Bias Series](#) & the [My UC Career](#) portal in February and March, respectively, in partnership with VC Health HRI!
- ◇ We're providing Strategic Organizational Change Management (SOCM) for the Enterprise Systems Renewal Program & I'm happy to announce Lynn Underwood, from ITS, has joined SOCM.
- ◇ We're planning our annual campuswide learning event & exploring possible topics such as Managing & Interrupting Implicit Bias, & Emotional Intelligence & Mindfulness at Work. 5/14 is a possibility. Stay tuned for final information.

Everything listed here can't be done without Amy Clay & Emily Iqualdo. We're more than grateful!

Thanks for letting us know how we're doing and how better to serve you! Sharing is caring.
—Bernadette Han, Ph.D.

UPCOMING CLASSES

Enhancing Quality Customer Service Skills	3/14/2018
Effective Business Writing	3/23/2018
Preparing for your Performance Appraisal	4/4/2018
Training Adults at Work: Principles	4/11/2018
Coaching for Performance	4/12/2018
Managing Meetings and Groups Effectively	4/18/2018
Presentation Skills 101	4/19/2018
Creating a Rewarding Staff Environment	4/26/2018

To register, visit
uclearning.ucsd.edu

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