1. Support student success & instruction
   a) Data and analytics governance committee in place, with charter
   b) Establish an analytics community of practice with academic and operational units engaged
   c) Cloud based analytics infrastructure in place and key source systems' data integrated
   d) Data quality issues identified and sufficiently resolved
   e) Enhanced time-to-degree analytics available
   f) Review and enhance/replace the learning management system (LMS)
   g) Ensure the LMS platform can handle UCSD growth strategies
   h) Enhance the classroom technology refresh process
   i) Enable research into learning

2. Plan for the renewal of our enterprise systems
   a) Produce a roadmap and high-level timeline for addressing each legacy enterprise system module cost-effectively
   b) Inventory existing enterprise software completed and share with governance
   c) Document the risk to or impact on downstream business processes and applications in replacing key enterprise system modules
   d) Develop a plan to integrate UC Path solutions appropriately
   e) Implement an identity and access management solution in accordance with the renewal strategy and plan

3. Enhance Research Services
   a) Expand the research facilitation service to aid researchers on campus
   b) Upgrade the network infrastructure for cloud business and research services
   c) Assess the current state of research data management with a plan for addressing gaps
   d) Establish an cloud optimization center to help researchers, partnering with SDSC, Health IT, Library and Procurement

4. Improve Cybersecurity
   a) Get the cybersecurity governance committee in place with Senate representation
   b) Develop comprehensive cybersecurity plans and gain approval by the Cybersecurity governance committee and both the General Campus and Health Sciences
   c) Build strong engagement and execute communication strategies with key stakeholder groups
   d) Make significant progress on key security technology projects, establish an annual security review process
   e) Fill the CISO position
   f) Establish a security certification process for equipment connected to the UCSD network
   g) Establish and communicate a security model to support cloud hosting

5. Improve cost-effectiveness and find synergy
   a) Improve desktop support efficiency while maintaining effectiveness
   b) Redirect on premise infrastructure purchases into cloud infrastructure
   c) Implement the project portfolio and time tracking system to enable project and maintenance activity efficiency and to provide data for IT governance
   d) Improve the analytic infrastructure to help academic and business units across campus with decision-making and resource allocations